

November 5th /2010

Update of Accreditation Progress

In the Accreditation update that was circulated in April, 2010 the plan on how our agency would be moving forward towards our validation for the fall of 2011 was shared. The first part of the plan was to have all Gaps in the Domains identified and Action Plans developed to address the Gaps by June 2010. To reach this goal both committees were committed to meeting twice a month.

The committees are happy to report to you that ALL Gaps in the Domains (**excluding the Inclusive &Flexible Services**) have been identified and Action Plans are developed with some Domains completed.

The second phase of moving forward is to have ALL Domain Action Plans completed by November 2010. As of September the committees have regrouped and continue to meet twice a month focusing on the development of the Action Plans.

The third goal is to start 2011 off with introducing the changes to the agency that have resulted in filling the GAPS. The final goal will be submitting all data addressing the Domains to FOCUS. This will be done on April 29th/2011. After this point the organization will prepare for our onsite Validation that will be taking place in the fall of 2011.

Below is a list of the Inclusive and Flexible Services Domains. I have also indicated beside each what stage they are at in the Accreditation process.

The Inclusive and Flexible Services Domains are 4 Domains that are titled as follows: -

Domain 14- Services in the Persons Home

Domain 15- Services During the Day

Domain 16- Children Services

Domain 17- Clinical Services

Progress on the above Domains is as follow-

Domain 14- Completed Oct .26th/10

Domain 15- Remains at Gap Committee level

Domain 16- Children Services- Scheduled for Steering Committee on Nov. 10/10

Domain 17-Clinical Services- Completed

Completed Domains

1. Domain #3- Effective Communication
2. Domain #4- Important Relationships
3. Domain #5-Governance, Leadership and Accountability
4. Domain#6-Finances
5. Domain #7-Risk Management
6. Domain #10-Community Connections and Partnerships
7. Domain #11-Health, Safety and Wellness
8. Domain #12- Accessibility
9. Domain #13-Records Management
10. Domain #14-Services in a Persons Home (**Inclusive and Flexible Services**)
11. Domain #17-Clinical Services (**Inclusive and Flexible Services**)

Domains with Action Plans

1. Domain #1- Ethical Practices, Rights and Responsibilities
2. Domain #2-Outcomes for People Using Services
3. Domain #8-Organizational Learning
4. Domain #9-Human Resources

Domains without Action Plans

1. Domain #15- Services during the Day-(**Inclusive and Flexible Services**) – Presenting to Steering Committee on Nov. 30th.
2. Domain #16- Children Services-(**Inclusive and Flexible Services**)-To be presented to Steering Committee on Nov. 10th.

As you can see the committees has been very busy over the past few months.

I have also attached a 2010 Glossary of Terms. You may notice some additions/deletions or new language in the Terms. Below is a chart which provides further detail on each Domain and identifies the gaps and their action plans.

I hope this update provides everyone with a clear vision of where our organization is on the road to Accreditation. If you have any questions about the information in this report please feel free to email/call me or speak to your Director.

Thanks Cathy