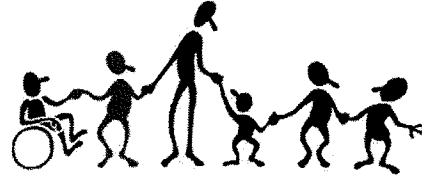


BILL OF RIGHTS FOR INDIVIDUALS SUPPORTED BY CTRC

1. THE COCHRANE TEMISKAMING RESOURCE CENTRE WELCOMES YOU. WE WANT YOU TO BE COMFORTABLE HERE.



2. EVERYBODY IS DIFFERENT. WE RESPECT WHO YOU ARE.



3. WE WILL TREAT YOU WITH RESPECT AND DIGNITY. WE WILL ALWAYS BE POLITE. WE WILL NEVER HURT YOU.

4. WE WILL PROVIDE SERVICES IN THE BEST WAY WE KNOW HOW. WE WILL FOLLOW THE LAWS OF CANADA AND THE LAWS OF OUR PROFESSIONS.

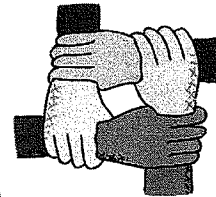


5. YOU MIGHT NOT BE HAPPY WITH OUR WORK. WE WILL SHOW YOU WHO TO COMPLAIN TO. IF YOU COMPLAIN, WE WILL NOT TAKE AWAY SERVICES.

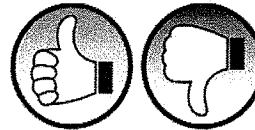


6. WE WILL LET YOU KNOW WHO YOU WILL WORK WITH AND WHAT WILL HAPPEN.

7. YOU WILL CHOOSE THE WORK WE DO TOGETHER. YOU WILL CHOOSE EACH STEP OF THE WAY.



8. YOU CAN SAY YES OR NO AT ANY TIME.



9. WE WILL KEEP YOUR REPORTS AND LETTERS PRIVATE. YOU CAN LOOK AT THEM IF YOU WANT TO. OTHER PEOPLE CANNOT LOOK AT THEM UNLESS YOU SAY IT IS OKAY.



10. WE WILL REVIEW THESE RIGHTS WITH YOU.



CTRC WOULD LIKE TO THANK SURREY PLACE OF ONTARIO FOR SHARING THE CLIENT BILL OF RIGHTS DEVELOPED FOR THE INDIVIDUALS THEY SUPPORT.